



Queensland University Libraries Office of Cooperation

A meeting of the Information, Resources and Access Working Party was held at:

Time: 10:30am
Date : 8th June 2012
Location: QCA, Griffith, Southbank
Chair: Alison Hunter

Minutes

1.0 Attendance

We welcome Alison Storey to her first QULOC meeting.

On Campus Attendees:

Bond University	Gail White
Griffith University	Debby Macdonald
Queensland University of Technology	Anne Loria
Queensland University of Technology	Colleen Cleary
Southern Cross University	Anne Bannerman
State Library	AnnMaree Darke
University of Queensland	Majella Pugh
University of Southern Queensland	Alison Hunter
Executive Officer	Lucy Peachey

Teleconference :

Charles Darwin University	Sonya Pennington
Charles Sturt University	Deidre Boland
Charles Sturt University	Irene Evans
Charles Sturt University	Jennifer Arrow
University of the Sunshine Coast	Alison Storey

Apologies:

Central Queensland University	Jaron Stidiford
James Cook University	Heather Gordon
James Cook University	Carolyn Tredrea
James Cook University	Clair Meade
University of New England	Mardi Cook

2.0 Confirmation of the Minutes of the Meeting held 30th March 2012.

Minutes accepted as a true record of the meeting.

3.0 Business Arising from Previous Minutes

3.1 AnnMaree to confirm the availability of the room with venue organiser and advise on whether reduced hire costs are possible and tables can be used

- Not required as a different venue was used

3.2 Expression of Interest required for UL meeting – Susan and Alison to work on submission to send to Lucy before 13th

- Completed

3.3 Alison to identify a small list of statistics that could be used and circulate for comment

- Alison will send an email when the list is developed.

ACTION: Alison will identify a small list of statistics that could be used and circulate these to the Working Party for comment (in reference to Action Plan 2.4: *Provide annual analysis of relevant statistics and trends*)

3.4 Colleen Cleary to work on this (changes in workforce)

- Held over to the next meeting

ACTION: Colleen will provide information on workforce changes (in reference to Action Plan 3.1 *Monitor and report on changes in library workforce needs*)

3.5 Jaron will follow-up with Sam (analysis of CQU move to Ebsco) (3.5)

- This information is no longer required.

3.6 Colleen to report back to next meeting on Pearson Mylabs+ (from 4.4)

- QUT do not have an institutional model for distributing Pearson Mylabs+ eBooks. It is handled by the faculties and school. The Library is just coordinating the licenses, though the students are still buying their own texts.

3.7 Agenda item for UL Committee to discuss potential for QULOC involvement (from 7.0)

- The UL Committee have not expressed any interest in getting involved as a group.

4.0 Standing agenda items

4.1 CAUL Update

- Heather an apology so there was no update

4.2 CEIRC Watching Brief

- There have been no recent CEIRC meetings.
- The Taylor and Francis deal has been postponed – a short extension before it is finalised.
- There was a recent issue with Dun and Bradstreet – it was reported that remote access had been blocked because of some breach at the SLV. However remote users in the University environment still have access but all the State libraries have lost their access.

4.3 USAGE Statistics

- The QUT report isn't quite finished as the statistics are not all available. Most of the aggregator full-text downloads are down and publisher collections full-text downloads are up. This appears to be something to do with Summon. Overall full-text downloads are down. The Discovery layer does not appear to be increasing downloads. Not all aggregators are impacted in the same way – eg Informit is up but at this stage it is unclear why there is occurring.
- CDU: is seeing the same thing with Summon and the aggregator's collection full-text downloads are down and publisher collections full-text downloads are up. No information as yet on total downloads. An issue with the way that Summon counts the newspaper article downloads – counting as full-text even though it is just in the results list.
- UQ: crunching the numbers and seeing the same.
- Direct links from lecturers could be affecting these changes in download statistics as the students aren't browsing.
- With respect to our Action Plan and looking at trends in statistics – T&F, Sage, Oxford – we could use these publishers to look at trends and to also chose selected aggregators.

4.4 e-Textbook

Heading changed to just e-Textbook

- This Committee has folded
- Students are purchasing the chapter from the Co-op with a code and hence they are being removed from the institutional environment.
- Out relationships with bookshops are changing.
- The formula for ebooks – how many copies do you buy? No-one is really looking at this yet.
- Overdrive: QUT looking at it. It is a subscription \$15000 for access to Overdrive and then \$15000 for the content. It is not PDA. Overdrive started within the public libraries and now more academic content is available. It is good for creative industries area. There is unique content. Currently there is no decision on concurrent users. There aren't no free/paid trials, you need to just purchase. It works with Ezproxy. Colleen will send some information around.

5.0 Report back from UL Meeting

5.1 Community Day at UL Forum

- Usage statistics trends. Provide a variety of statistics demonstrating the trends in usage.
- Alison will pull the statistics together.
- Volunteer: Anne will help with a Prezi presentation.

6.0 Proposed QULOC eBook wiki page (Majella)

Majella proposed the idea that QULOC could host an e-books page that provides content on what each platform can do, etc. The idea is that each institution then does not have to maintain separate pages. However the

Working Party did not feel that this would work as the wiki is not a public page and each institution would want their own look for the 'guide'.

The Working Party agreed that institution could use each other's content but they would need to acknowledge this. Or a Creative Commons license could be added to the LibGuide.

ACTION: Colleen to take back to the e-book team to discuss the option of adding a Creative Commons license to their LibGuide.

7.0 Planning for first Practitioner's meeting in August

- UQ, August (Location to be finalised)
- Everything e-books ordering, common page, licensing, cataloguing.
- Practitioners will include the operational staff
- The Working Party will meet briefly first before we all come together for the e-books discussion.

8.0 Meeting theme

Workshop planning

- The workshop has been co-organised with ICT working party.
- The venue has changed to QUT
- The program has changed – 4 presenters for the morning on new technologies. Cameron Barnes, Jeff Brand – gaming; Adrian Stagg – digital curation, Leona Jennings – hosted library services. 9.30-10 registration; 10-12; lunch; 1-4 afternoon session – including Helen Livingston talking about the catalogue. She will talk for about 45mins+ then open it up for discussion. Break attendees up into small groups to talk and then bring questions back to the larger group.
- It was agreed to allow the extra 13 on the waiting list to attend.
- Catering: contact the Branch Library Manager (Helen Hobbs) to discuss the options for setting up catering on the day – might be noisy to set up inside.

ACTION: Lucy to circulate the survey to the Working Party for feedback.

ACTION: Lucy to contact Helen Hobbs to discuss catering set-up.

9.0 Institutional Reports

Reports were submitted to the listserv or at the meeting, and members summarised the contents of their own reports for the group. Questions and clarifications arising from the reports:

- Bond: nothing to add
- CDU: looking at Ebsco e-book subscription – looking at the platform and the academic collection. Currently we are using EBL and purchasing title by title. EBL is nicer to use. Ebsco has more

content from academic presses and the possibility to purchase title by title.

- CSU: Discovery service (Primo- SFX) and looking at the effect on the aggregators (Ebsco). We just purchased the entire CCH collection and looking to see the difference this will have in the discovery layer now that they can be searched. Jennifer will take over from Irene once approved. Many thanks to Irene for her contributions to the Working Party.
- Griffith: looking at ebrary and/or Ebsco packages and doing analysis at what is already held. Currently there is no tool to do an overlap analysis. We have had access problems with Lexis.com but it is unknown what the cause of this problem is.
- QUT: has Ebrary academic complete and trialling Ebsco but not seeing unique content in Ebsco.
- SCU: cancelled Ebrary subscription at the end of last year as a budget decision. We have instead purchased around 500 individual titles. The acting UL will continue until next year. ScienceDirect EBS – liaison librarians will evaluate from usage statistics what is needed. iPad trial is underway in a number of different teams and on the lending desks, however the University won't support Mac just PCs.
- SLQ: Remote access to LexisNexus has been restored. We need to monitor unauthorised access.
- UQ: Drupalisation of the website continues and the subject assessments using FOR codes. New VC and UL are coming. eRFP (Electronic Request for Purchase Form) is in development. We are also reviewing subscriptions.
- USQ: buying to ensure the budget is spent. TVNews, Mint Global, etc. Trialling James Bennett Shelf-ready for 2 months – they will add barcodes, covers, end processing, etc. The aim: to save time on weeding and collection analysis – adding value.
- Restricted access e-books (eg EBL) in course materials/high use collections: how many copies should we buy?
- Managing the provision of catalogue access to large (and not so large) collections of e-books that become available en masse.

10.0 Other business

10.1 RDA

(Add RDA as a Standing Agenda item 4.5)

What are others doing for training for RDA? QUT is sending one to train the trainer in October. But NLA still finalising the details and the costs will be around \$600 for three days in Canberra. Some institutions will go through UniLink who will come out directly to them to provide the training.

10.2 Mobile devices

At Griffith University when accessing resources with mobile devices off-campus there are problems in not being able to authenticate. You should be able to authenticate on-campus first but this is still not always full-proof. An emerging issue!!

10.3 Libraries Australia functionality (SIU)

No-one is looking at it yet.

Next meeting: 24th August, Online via Blackboard Collaborate