



Queensland University Libraries Office of Cooperation

A meeting of the Information Resources and Access Working Party was held at:

Time: 10:30am
Date : 11 June 2010
Location: QUT Kelvin Grove
Chair: Colleen Cleary

Minutes

1.0 Attendance

On Campus Attendees:

Bond University	Gail White
Griffith University	Maureen Sullivan (visitor)
Griffith University	Kim Lewin
Queensland University of Technology	Cathy Slaven (for item 8.0)
Queensland University of Technology	Colleen Cleary [convenor]
Queensland University of Technology	Ann Huthwaite
Southern Cross University	Alison Slocombe
University of Queensland	Penny Verrall
University of Queensland	Bill Beach

Executive Officer	Lynette Reville
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Teleconference / Videoconference:

Charles Darwin University	Sonya Pennington
Charles Sturt University	Irene Evans
Charles Sturt University	Deidre Boland
James Cook University	Neil Renison
University of New England	Mardi Cook
CQ University	Graham Black [Mentor]
CQ University	Samantha Rannard

Apologies:

James Cook University	Carolyn Tredrea
Griffith University	Greg Ferris
State Library of Queensland	Alex Cutts
University of Southern Queensland	Alison Hunter

It was noted that the following members have left the group:

- Anne Loria from Griffith University
- Dene McDonald from University of the Sunshine Coast
- Tony McCall from Australian Catholic University – ACU has restructured and will not be sending another representative to QULOC IRA meetings

Thanks to these group members for their contributions.

2.0 Confirmation of the Minutes of the Meeting held 9 April 2010.

Under item 4.0, the theme of “eBook models” should be “eBook readers”.

Minutes otherwise accepted as a true record of the meeting.

3.0 Business Arising from Previous Minutes

3.1 Meeting locations: Alison to confirm USQ Springfield in August, Gail to confirm videoconference at Bond in October.

- Alison was not at the meeting
- Videoconferencing at Bond for October has been confirmed

ACTION: Lynette to confirm August meeting location with Alison Hunter.

3.2 Suggested meeting theme for October is Purchasing Research Datasets; but this might be suited to institutional reports instead. Revisit October meeting theme.

- Only one institution (QUT) would be able to offer a contribution to the topic of purchasing research datasets
- The October meeting will be used to gather ideas for the workshop topic: legacy formats and streaming

ACTION: Colleen Cleary to circulate the QUT report on Purchasing Research Datasets.

3.3 Group to gather ideas for workshop

- Ideas have been recorded against agenda item 5.0.

4.0 Standing Agenda Items

4.1 CAUL Update

CAUL has not met since the last update.

5.0 Workshop: managing legacy formats

- Several Universities are commencing or considering relevant projects to convert, purchase or licence content
- UQ is doing video format switching – looking at usage and weeding where relevant, pursuing purchase first and conversion options second
- Some government departments are keen to give permission for resources they own as they need a converted copy themselves
- Costs of purchase and cost of conversion can be about equal, particularly if an item is hard to find
- UQ uses an in-house database to track the history of contacting copyright owners and obtaining permission to convert. There is potential for them to share this database with other QULOC member institutions.
- VHS to DVD is the most common kind of conversion, followed by slide conversion to digital image
- UQ is investigating storing content on a server rather than on other physical media such as a DVD on the shelves – will lose ability for patrons to “browse” content but may create a display using covers to replace this
- Content is streamed locally, unless it's commercial
- QUT is undertaking a similar project to convert relatively high-use videos to DVD.

- Licensing streaming content held on a remote server has not been looked at closely by any institution. QUT is commencing a project. Griffith has investigated previously.
- Some suggestions for speakers at a workshop included: a contact at the ABC who used to work at UQ; Tom Joyce from UQ for the copyright perspective; a representative from VEA (Educational and Training DVD Resources); RMIT / Media Informat (to discuss access to documentaries); Storyteller Education; ClickView.
- Can be difficult to find a vendor with a large aggregated catalogue; Learning eMall (<http://www.learningemall.com>) is an example of one offering digitisation
- Colleen found a relevant article called "Managing streaming video: A new role for technical services" (<http://www.sciencedirect.com/science/article/B6VSH-4MJJC7R-1/2/dcb7aa4b348b77430b9e75a71b085ea8>). This discusses the decline in the traditional role for tech services, and delivering content through e-resources. (Copyright is different in Australia.)
- Would be useful to develop a matrix outlining copyright information.
- The workshop will be planned as a half day, combined with site visits (and possibly an IRA meeting) so that those travelling from remote locations can attend multiple events and local staff only need to plan a half-day away from work
- Volunteers for a working party for the event are Bill Beach, Ann Huthwaite, Alison Slocombe. If Elke Dawson is interested in being involved, Ann Huthwaite will step down.
- This working party will determine the workshop's date (it will be sometime after Easter 2011) and begin work on the QULOC event documentation (which could be submitted at the September ULs meeting).
- Should also consider if other QULOC groups might be interested in assisting with this workshop topic

ACTION: Bill to ask UQ's copyright officer for help with developing a copyright matrix.

ACTION: Sam to find out if Elke would like to be involved in planning the workshop.

ACTION: Event working party group to begin planning via email and report back to August meeting. Consider whether the ICT group should be invited to participate in workshop

6.0 Joint workshop opportunity (Research Support and Staffing Issues)

- Staffing Issues approached Research Support requesting they investigate running a workshop on the topic of assisting academic staff with publishing. Research Support asked IRA to consider involvement.
- The IRA group members indicated that they didn't feel this topic came under their core business area
- – QUT is the only institution funding article processing

fees , in line with their policies on open access. This is the third year and it is proving sustainable thus far. Other institutions indicated they do not have the financial support for this activity.

ACTION: Colleen to advise Research Support Working Party that Information Resources and Access will not be involved with this workshop but may input content via Research Support

ACTION: Bill to contact the UQ Physics staff (DHCPE) to see if they would like to input on this topic.

7.0 Report from University Librarians' meeting

- The QULOC constitution is available online, and all members are encouraged to look at it:
http://www.quloc.org.au/index.php/dds/?cat_id=1154#cat1154
- Reminder to convenors and members that the “Information for New Working Party Representatives & Convenors” document is available at:
http://www.quloc.org.au/index.php/dds/?cat_id=976#cat976
- The new QULOC website and the wiki have been officially launched. Access to the wiki is just for current Working Party members.
- Outline of the structure and activities of the QULOC New Graduates program
- The new QULOC Convenor, Sandra Jeffries, officially takes over on the 1 July 2010
- The next ULs meeting has been rescheduled to September

8.0 Meeting theme: Informal discussion on resource discovery (including Summon)

- The following institutions have implemented Summon either in beta or live to students: QUT, JCU, UQ
- The following institutions are intending to implement: Griffith, CQU
- It is best to have a lot of lead time prior to implementation; it can take a few weeks to have reported issues resolved, and requested “tweaks” can take some time to reflect
- However it is possible to get fast response from the overseas staff during normal business hours
- Mapping of cataloguing data can cause surprises; should review this before loading
- Incorrect call number display was initially an issue for QUT
- Discovery that there are separate records for print and online versions of the same item after go-live; although that can be fixed it would have been nice to know in advance.
- Within Summon it was a problem for UQ users as they could not get to the print record.
- Several institutions have had trouble with deletions – records continue to display in Summon

- The percentage of patrons affected by the issues is quite small
- In terms of staff acceptance and promotion, it's important that staff have a look at Summon beforehand and understand when it is appropriate to use it so that they can advise patrons. It's best for searches where you are not likely to retrieve a high number of hits with your keywords
- Patrons are less likely to use it again if they have a negative experience the first time around
- Looking at Summon from other universities can be a help for staff, however need to be aware that what they see there may not look the same as their own due to differences in own data
- Need to look at ways to design the library website and support materials so that patrons understand where they should go (catalogue, databases, Summon) for their particular topic
- Students and staff who have had success with using Summon are keen to use it again next time
- Not possible to please everyone; best to have multiple search options so they can find one they are comfortable with
- CDU are trialling an alternative to Summon – EBSCO Discovery Service. Not yet at the stage of giving feedback
- CSU is trialling the Ex Libris product Primo Central as part of a consortium
- UQ students are not tending to use the facets in Summon. QUT students are using them to refine content types, not so much subjects
- No institutions are exposing eReserves; have alternate avenues of access to these (catalogue, Blackboard)
- QUT is going to include ePrints

Thanks to Cathy Slaven for attending the meeting and discussing QUT's implementation of Summon.

9.0 Institutional Reports

Reports were submitted to the listserv, and members summarised the contents of their own reports for the group.

- The group discussed putting their institutional reports on the wiki rather than sending them via email. Agreement that as long as it is easy to find a way to share the content with other colleagues (e.g. print to PDF, copy and paste into an email) then keeping the information centrally will be beneficial.
- UQ has recently finished adding items to QPO (QLD Past Online) - about 400 books, 400 theses, with possibly more to come. This was to digitise items relating to the history of UQ for the UQ centenary year
- UQ also has a new RHD theses process, including new bindings and sizes for theses
- UQ also involved in digitising 43rd Parliamentary Papers – digitised by W & F Pascoe from microfilm and OCR to see what it will be like

- QUT has found iPad has more of the functionality they desired in an eBook reader than the readers they have trialled
- It is possible to register an iPad under a “generic” rather than a personal Apple account, however it does limit the functionality a little. It’s also possible for users to login under their own accounts if borrowing the device from the library.
- KOBO is going to be trialled at UQ and QUT
- SCU is now using BX Reminder service from SFX, which shows recommendations for related reading as you view articles.
- QUT has joined the BONUS+ resource sharing scheme.

ACTION: Lynette to set up the wiki for the group to add institutional reports to.

ACTION: Group members to add August 2010 institutional reports to the wiki.

10.0 Other Business

No other business.

Next meeting: 6 August 2010 – USQ Springfield

(venue has been confirmed as of 21/6/10)